

## Physicians

### ■ John A. Foster, MD

Dr. Foster is a native of Spartanburg, South Carolina. He completed his ENT training at the Medical University of SC in 1991 and was board certified in 1992. He is a Fellow of the American College of Surgeons.

### ■ Christopher D. Rucker, MD

Dr. Rucker is a native of Virginia. He completed his ENT training at Eastern Virginia Graduate School of Medicine in 1989 and was board certified in 1989. He is a Fellow of the American College of Surgeons.

### ■ Henry F. Butehorn, III, MD

Dr. Butehorn is a native of Spartanburg, South Carolina. He completed his ENT training at Albany Medical Center in 2004 and was board certified in 2005.

### ■ Richard M. Weir, MD

Dr. Weir is a native of Spartanburg, South Carolina. He completed his ENT training at Tulane University in New Orleans in 1987 and was board certified in 1987. He is a Fellow of the American College of Surgeons.

### ■ Erik D. Steiniger, MD

Dr. Steiniger is a native of Buffalo, New York. He completed his ENT training at Albany Medical Center in 2009 and was board certified in 2010.

## Audiologists

### ■ M. Carol Mathis, M. Aud., CCC-A

Carol Mathis received her Master's degree in Audiology and her Master's degree in Linguistics from the University of South Carolina and her Bachelor's degree in English and History from Winthrop College.

### ■ Laura R. Sexton, AuD, CCC-A

Laura Sexton received her Doctor of Audiology degree from A.T. Still University School of Osteopathic Medicine-Arizona School of Health Sciences Division. She received her Master's degree in Audiology and her Bachelor's degree in Speech-Language Pathology and Audiology from West Virginia University in Morgantown, West Virginia.

### ■ Virginia Grisard-Van Roey, AuD

Dr. Grisard-Van Roey received her Doctor of Audiology degree from The A.T. Still University School of Osteopathic Medicine-Arizona School of Health Sciences Division. She received her Master of Science in Audiology from The University of Tennessee and her Bachelor of Arts in Speech Pathology from Mississippi University for Women.

## Directions

### Spartanburg Ear, Nose & Throat North Grove Medical Park

#### From Landrum/Campobello:

- I-26 toward Spartanburg. Take the I-85-BL N exit 19B toward Spartanburg
- Take exit 6 SC-9/Boiling Springs Road toward Spartanburg
- Take first right, following sign for Hwy 9 – South. Merge into far left lane
- At the traffic signal, turn left into North Grove Medical Park
- Use front entrance to Suite 1400 on first floor.

#### From Union area:

- US-176 W. toward Spartanburg, Travel approximately 25 miles
- Merge onto Boiling Springs Road/SC-9 via exit 25A toward Boiling Springs
- Travel one mile; turn right into North Grove Medical Park at traffic signal
- Use front entrance to Suite 1400 on first floor.

#### From Lyman/Duncan area:

- Hwy 129 to I-85 N toward Spartanburg
- Take the I-85-BL N exit 69 toward Spartanburg
- Take exit 6 SC-9/Boiling Springs Road toward Spartanburg
- Take first right, following sign for Hwy 9 – South. Merge into far left lane
- Merge onto Boiling Springs Road or SC 9 E
- At the traffic signal, turn left into North Grove Medical Park
- Use front entrance to Suite 1400 on first floor.

### Greer Ear, Nose & Throat Village at Pelham Medical Offices

#### From I-85:

- Take exit 56 (Hwy 14) toward Pelham, Travel approximately ½ mile
- Turn left onto Westmoreland Rd at Village at Pelham,
- Use Medical Office Building entrance
- Take the elevator to second floor Suite 2400.

#### From Greer:

- Take Hwy 14 toward Pelham, Cross over I-85
- Travel approximately ½ mile
- Turn left onto Westmoreland Rd at Village at Pelham
- Use Medical Office Building entrance
- Take the elevator to second floor Suite 2400.



EAR, NOSE & THROAT | HEAD & NECK SURGERY | SINUS & ALLERGY | SLEEP

## Welcome To Our Practice

We are pleased that you have selected us to treat your medical problems. Our goal is to provide you with the highest standard of medical care in a comfortable environment. An equally important goal is to treat you with the dignity and courtesy you deserve. Not only do we care for you, but we care about you.

This brochure is designed to answer questions about our practice. If you have any further questions please, let us know.

### Otolaryngology

John A. Foster, MD  
H. Frederick Butehorn, III, MD  
Richard M. Weir, MD  
Erik D. Steiniger, MD

### Spartanburg Ear, Nose & Throat North Grove Medical Park

1330 Boiling Springs Road, Suite 1400  
Spartanburg, South Carolina 29303  
Telephone (864) 582-2900  
Fax (864) 582-4991  
www.spartanburgent.com

### Greer Ear, Nose & Throat Village at Pelham Medical Offices

2755 S. Highway 14, Suite 2400  
Greer, SC 29650  
Telephone (864) 699-6970  
Fax (864) 662-2060  
www.greerent.com

Find Us  Join Us

## Comprehensive Services For Children and Adults

Our practice has been providing medical services in the Upstate area since 1961. Our staff includes highly trained, board certified Otolaryngologists and Audiologists. The clinical area includes experienced nurses and medical assistants.

**We Offer Medical and Surgical Management of the Following:**

### Hearing and Balance Disorders

- Hearing Loss
  - Hearing Tests
  - Hearing Aids
- Dizziness & Vertigo
  - Balance Testing

### Ear Disorders

- Ear Infections
- Earwax Buildup
- Perforated Eardrums
- Tinnitus (ringing in ears)

### Nose and Sinuses Disorders

- Sinusitis
- Nosebleeds
- Nasal Congestion

### Allergy

- Skin Testing
- Shot Therapy
- Blood Testing
- Drop Therapy

### Sleep Disorders

- Sleep Apnea
  - Sleep Studies
- Snoring

### Throat Disorders

- Tonsils & Adenoids
- Sore Throat
- Hoarseness
- Reflux
- Swallowing Problems
- Chronic Cough

### Head & Neck Masses

- Cancer of the Neck, Face, & Throat
- Thyroid & Parathyroid Surgery

### Cosmetic

- Rhinoplasty (Nasal Reconstruction)
- Otoplasty (Ear Pinning)

## Surgery

Our doctors have privileges at Spartanburg Regional Medical Center, Ambulatory Surgery Center of Spartanburg, Mary Black Memorial Hospital, Village Hospital, and Surgery Center at Pelham.

## Office Hours & Appointments

**Monday - Thursday** 8:30 am - 5:00 pm  
**Friday** 8:30 am - 1:00 pm

We schedule all appointments to minimize waiting time and to provide optimal care for each patient. If you unable to keep your appointment, please call to cancel so we can give this time to another patient.

### To schedule an appointment:

Email: [appointment@spartanburgent.com](mailto:appointment@spartanburgent.com)  
[appointment@greerent.com](mailto:appointment@greerent.com)  
Call: (864) 278-1283 or (864) 278-1272

## Emergencies

We always prefer to handle routine problems during office hours. It is very important that we have your medical record to review for good medical care. We know that urgent situations arise, and as a service to you, we make ourselves available after normal working hours. All we ask is that you help us minimize disruption of our family lives. Our families are important to us, as yours is to you.

If an urgent situation arises after office hours, call our office. You will be instructed by the after hours voice mail of how to contact our answering service. One of our physicians is always on call to respond to your urgent medical problems. In case of a life threatening emergency, go directly to the nearest hospital emergency room.

## Medical Questions

Our clinical staff is thoroughly trained to answer most routine medical questions. If they can't immediately assist you with a problem, your physician will be notified. If an appointment has been missed, questions will not be answered on the phone and medications will not be called in.

## Prescription Refills

Refills will be written at the time of your visit. Refills will not be authorized if appointments are not kept. Refills will not be given after hours.

## Billing

Just as we are committed to your quality medical care, we are also concerned with keeping our services affordable. An important way we accomplish this is by eliminating the need for billing. Therefore, we request payment on the day of your visit. Other payment arrangements can be made, depending upon special circumstances.

## Insurance

**We request payment for co-pays and deductibles at the time of service.**

**PPOs and HMOs** Our office participates in many health maintenance plans. Please ask our receptionist if we participate in your plan.

**Traditional Insurance** If you are covered by traditional insurance, a claim will be filed.

**Medicare** We are participating physicians and accept assignment of Medicare claims. Our office will file all Medicare claims. Remember that you are responsible for the portion not covered, including your deductible.

**Medicaid** We accept South Carolina Medicaid patients by referral from other physicians. Any applicable Medicaid copays are requested at the time of service.